



Spring has sprung!

This has been an exciting couple of months for the Your Clear Next Step team!

In February and March, we successfully launched a Business Analysis series through DMACC Continuing Education.

In April, we had an outstanding turnout at our two-day project management class at the State of Iowa

Also in April, Paula Bell is presenting a breakout session on Systems Thinking at the IIBA Minneapolis St Paul chapter Professional Development Day on April 27th

In May, you can find us supporting our local IIBA chapter at the Iowa Business Analysis Development Day on May 13th.

We're embarking on a new look and feel to our website – watch for more changes over the next few months!

You can always find out more at [www.yourclearnextstep.com](http://www.yourclearnextstep.com)

Happy Spring to all of you from all of us!

**March 31<sup>st</sup>** Business Analysis Fundamentals class at DMACC, department of continuing education. Find out more at <http://go.dmaccedu/conteddesc/Pages/business-skills.aspx>.

### Business Analysis Fundamentals

Thursday, March 31, 8:30 a.m. – 5:00 p.m.

DMACC Ankeny Campus Building 18, Room 35

IIBA Member Rate: \$199 **Course # 26969**

Non-Member Rate: \$249 **Course # 26970**

Register by 3/25 by calling 515-964-6800 or going online to

<http://go.dmaccedu/conteddesc/Pages/business-skills.aspx>.

This course is targeted for individuals who want a more in-depth understanding about the Business Analysis discipline, including those who are new to the role or who are leaders or peers of Business Analysts. This course covers the discipline of Business Analysis, based on the fundamentals and best practices of the Institute of Business Analysis. You will learn the most common tools, techniques, methods and skills required to understand the business need and ensure that the solution adds value.

**April 20<sup>th</sup> and April 21<sup>st</sup>** Project Management class at the State of Iowa. Find out more at

[http://learnatpds.iowa.gov/occupational\\_training/alphabetical\\_project\\_management.html](http://learnatpds.iowa.gov/occupational_training/alphabetical_project_management.html)

**April 27<sup>th</sup>** Minneapolis St. Paul IIBA chapter BA Professional Development Day: Find out more at [www.iibamsp.org](http://www.iibamsp.org)

**May 13<sup>th</sup>** I-BADD – the Business Analyst Development Day hosted by the Central Iowa Chapter of the IIBA. Find out more at [www.centraliowaiiba.org](http://www.centraliowaiiba.org)

### What are you smiling about?:

Not long ago, I was on my way to a client appointment before 7, and I happened to notice another driver, pulling into an office complex. She had a big grin on her face. Seriously, at 6:47 AM, this woman was driving around with an enormous smile on her face. And I couldn't help but wonder what she was smiling about.


It got me thinking...do we smile enough? Are we excited to approach our day? Do we face the new day and the new morning at the office (okay, maybe after a cup of coffee or two) with delight? The truth is, we spend too much of our life at work not to enjoy what we're doing.

If you're not facing each work day with delight, then take a moment to figure out why not. What's going on that you need to resolve? And what are you going to do about it?

A quick glance at the smiling woman made me remember how much I love what I do, and how blessed I am to have found this career path.

Do you know the other thing I couldn't help? You've got it...smiling along with her! My whole day was brightened by this delightful person that I've never met, and I don't know if I'll ever see again. But her smile made my day.

Take a minute, and smile today! Watch what happens!



**I-BADD**  
centraliowachapter

May 13, 2011  
Sheraton  
West Des Moines

**Take your Business Analysis Career to the Next Level**

Featuring  
Nationally  
known Speakers!!

- Vendor booths
- Prizes
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- Networking with other BA professionals
- CE Credits

**Keynotes:**  
**Kupe Kupersmith** - The BA Life Beyond Charts, Diagrams and Documents  
**Bob Prentiss** –Driving Success by Finding the BA Leader in you!

Register and pay by April 1, 2011 for Early Bird Pricing & BA book!!! Register at [www.regonline.com/IBADD\\_2011](http://www.regonline.com/IBADD_2011)

Early Bird: Member \$175  
Non-member \$225

**6 Breakout Sessions to Choose From !**

<p><b>Beginning</b>            Laura Brandenburg            David Kohrell</p>	<p><b>How to Become a Business Analyst</b>            Use cases</p>
<p><b>Intermediate</b>            Sally Elatta            Jennifer Battan</p>	<p><b>Requirements Session Facilitation techniques</b>            Taking the BA 'Out of the Box'</p>
<p><b>Advanced</b>            Kent McDonald            Larry Marturano</p>	<p><b>Beyond Requirements: Becoming a Business Advisor</b>  <b>Defining Requirements by Understanding How Users Really Work</b></p>

See [www.centraliowaiiba.org](http://www.centraliowaiiba.org) for more information